COVID-19 Testing

Providing support to our healthcare partners during this pandemic.

- **HCC/Live Well Community Health Centers** have limited testing kits available.
- Patients who show up in the emergency department or outpatient clinic may be routed to a Live Well Center. Remember, they must call 660.259.2440 to make an appointment first.
- At no point will a patient be directed to the emergency department for care – unless it is an actual emergency.
- **If a patient has symptoms**, ask them to call a Live Well Center. They will be screened and assessed to determine if testing is necessary. Patients must make an appointment before showing up at a Live Well Center. An appointment for screening does not guarantee a COVID-19 test.
- A positive test requires home quarantine for a minimum of **14 days**. Live Well providers offer patients return-to-work notices.
- After an appointment is made, patients with symptoms should quarantine until seen by a health provider. If tested, they should quarantine while test results are processed.
- Patients who test positive will be treated based on CDC/FDA recommendations.
- Uninsured patients are eligible for Live Well’s sliding fee scale discount program.
- HCC/LWCHC is open for business and taking new patients. We are scheduling well visits from 8:30 a.m. to 11:30 a.m. and sick visits from 1 p.m. to 4 p.m.
- For copies of standing orders for dental pain in the emergency department, please reach out to Dr. Geoff Peterson, (geoff@livewellcenters.org). We are happy to accept referrals from emergency departments and other providers/community based partners.
- We also recognize the increased need for mental health/therapy services during this time of high anxiety. Please reach out to Melissa Smith (Melissa.Smith@livewellcenters.org) for assistance with behavioral health referrals. You may also call our main number 660-259-2440 and ask to be transferred to Melissa. Additionally, if you have patients or staff who need assistance with social services, please reach out to Suzanne Smith at (suzanne@hccnetwork.org) or cell 660-229-5293.

**HCC’s Emergency Response Liaisons:**
- Toniann Richard, CEO (Administration and Policy) 816-807-7774
- Amanda Arnold, Chief Clinical and Risk Officer (Clinical Services) 816-807-5795
- Suzanne Smith, Chief Network Development Officer (Social Services) 660-229-5293

*Our best wishes to you and your staff as you work through the daily challenges of COVID-19.*

CDV.gov/coronavirus
HCCNetwork.org/COVID-19