



See a provider from the comfort of home.

Telehealth or landline visits are offered for **medical** and **behavioral** health. Teledentistry is offered for **dental care**.

STEP 1

Call a Live Well Community Health Center to schedule a visit from home, using your computer, tablet, smart phone or landline. Dental patients will need a computer, tablet, or smart phone for a teledentistry appointment. After you schedule your appointment, you will receive a confirmation by text or email.



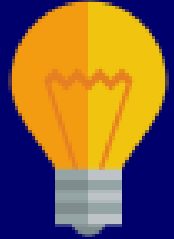
STEP 2

During the call, you'll tell us if you are scheduling a medical, behavioral health, or dental appointment. We will also confirm if your home has internet service and what device you will use. We may also be able to visit using your landline, or we can schedule a well visit at a Live Well Center equipped for telehealth.



STEP 3

Before your appointment, a community health worker will call you to collect necessary information for your appointment. This includes health insurance, if insured. If not, you will receive instructions on what information is needed to help you qualify for assistance.



STEP 4

On the day of your appointment, we will contact you to help you prepare for your telehealth or teledentistry visit. This includes getting you set up on a video platform. You will also receive an email or text with instructions on how to get connected from your preferred device.



STEP 5

During your appointment, remember to:

- Have your prescriptions handy.
- Describe your symptoms and any other problems that are causing concern.
- Listen to your provider, who will discuss your concerns and treatment options. Ask questions if you don't understand.



The cost for a telehealth visit will remain affordable and follow our current billing practices.



If you don't have insurance, or need additional support, we'll help you apply for assistance. Let us know what you need.



Telehealth visits are safe, secure, and confidential.

LiveWellCenters.org



LiveWell
Community Health Center
Live Life Well

Live Well Concordia - 206 N. Bismark, 660.463.0234
Live Well Carrollton - 300 E 9th Street, 660.329.9005

Live Well Buckner - 324 S. Hudson, 816.249.1521
Live Well Waverly - 608 Missouri Street, 660.493.2262