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LIVE WELL COMMUNITY HEALTH CENTERS EARNS NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE

NCQA Patient-Centered Medical Home™ standards emphasize enhanced care through patient-clinician partnership

WASHINGTON, DC—The National Committee for Quality Assurance (NCQA) today announced that **LIVE WELL COMMUNITY HEALTH CENTER** of **WAVERLY AND CONCORDIA** have received NCQA PatientCentered Medical Home (PCMH) recognition for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term, participative relationships.

The NCQA Patient-Centered Medical Home is a model of primary care that combines teamwork and information technology to improve care, improve patients' experience of care and reduce costs. Medical homes foster ongoing partnerships between patients and their personal clinicians, instead of approaching care as the sum of episodic office visits. Each patient's care is overseen by clinician-led care teams that coordinate treatment across the health care system. Research shows that medical homes can lead to higher quality and lower costs, and can improve patient and provider reported experiences of care.

"NCQA Patient-Centered Medical Home Recognition raises the bar in defining high-quality care by emphasizing access, health information technology and coordinated care focused on patients," said NCQA President Margaret E. O'Kane. "Recognition shows that the LIVE WELL COMMUNITY HEALTH CENTERS have the tools, systems and resources to provide its patients with the right care, at the right time."

To earn recognition, which is valid for three years, **LIVE WELL COMMUNITY HEALTH CENTERS** demonstrated the ability to meet the program's key elements, embodying characteristics of the medical home. NCQA standards aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.

To find clinicians and their practices with NCQA PCMH Recognition, visit http://recognition.ncqa.org.

About NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS[®]) is the most widely used performance measurement tool in health care. NCQA's Web site (ncqa.org) contains information to help consumers, employers and others make more informed health care choices.

About the Live Well Centers

The Health Care Collaborative (HCC) of Rural Missouri owns and operates the Live Well Community Health Centers of Concordia and Waverly. These federally qualified health centers operate as full service health clinics that accept all insurances including Medicaid and Medicare, as well as sliding-fee scales based on income for the uninsured. More information can be found at *hccnetwork.org* and *livewellcenters.org*. The HCC is a 501 (c) (3) nonprofit.

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